



Terms & conditions

- 1) All the applications will be handled confidentially and expect same from the candidates to maintain the confidentiality.
- 2) The personal data of any recruiter, counselor, and advisor shouldn't be shared with anyone.
- 3) Quitting any process in the middle will not be eligible for a refund or cash back.
- 4) Motivation and obedience are the essential criteria for the candidates.
- 5) All payments should be made in advance to apply for our services.
- 6) All modes of payment will be accepted except cash.
- 7) Taking our services, you have entered into a legal contract and accepted all the terms and conditions.
- 8) Taking our services you automatically enter into an agreement to provide the true information in both soft and hard formats.
- 9) Misleading our services will be considered a crime and will be penalized.
- 10) Only official representatives meet the candidates and only in events conducted by VIHA online Services.

Refund policy:

- 1) Under Essential PhD Elements Program only 20% of money is refundable if:
 - a) A candidate doesn't receive any interviews from the total number of PhD applications.
- 2) Under all services, money is refunded if:
 - a) A candidate's visa application is rejected because of error on the side of VIHA (100% refund)
 - b) A candidate's visa application is rejected because of Fraudulent documents or negligence (No refund)
- 4) Refund policy is not applicable for any changes in the government policy or immigration process. But, will be offered an alternative program or process.
- 5) There is no refund policy for any program that comes under **Academic Clinic training program**.

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All the complaints should be addressed to complaints@vihaonline.com .

Note: We don't charge any healthcare professional for recruitment services in UK.